




The Joint Commission Home Care Accreditation

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Objectives: At the Conclusion of the Program the Participants will be able to:

- ▶ Define the scope of Home Health and Hospice Accreditation.
- ▶ Describe the unique aspects of the Deemed Status Option.
- ▶ Identify the Essential Components of the Joint Commission Accreditation Process

The Joint Commission Accreditation



■ Mission:

“To continuously improve the safety and quality of care provided to the public through the provision of health care accreditation and related services that support performance improvement in health care organizations”

■ Positioning Statement:

“Helping Health Care Organizations Help Patients”

Dr. Chassin's emerging message

- ▶ Goal: to drive the health care delivery system to achieve significant, sustained improvement

- ▶ A little better is not good enough

- ▶ Use a new approach:
 - 1) Use tools of Robust Process Improvement
 - 2) Develop and disseminate best practices

Currently...

- ▶ Home Care Program has the largest volume of accredited organizations
- ▶ Includes Home Health, Hospices, Home Medical Equipment and Pharmacy
- ▶ Vary in size, scope of service, academic preparation, and criticality of care.
- ▶ Majority of currently accredited organizations are small but rapidly growing!
- ▶ Encompass all 50 states and many U.S. territories

Eligibility

- ▶ Home Health Care Services
 - Nursing, therapy, social worker

- ▶ Personal Care and/or Support Services

- ▶ Must have Served 10 Patients and have 2 active at the time of survey

Eligibility for Hospice Accreditation

- ▶ Unit of Care is Patient and Family
- ▶ Involves care provided in all settings
- ▶ Involves the continuum of the hospice benefit
- ▶ Involves paid and volunteer staff
- ▶ Must have served 10 Patients and have 2 active at the time of survey



What is Deemed Status?

- ▶ Process for determining compliance with Federal Conditions of Participation (CoP) requirements and conditions of coverage and evaluates compliance with The Joint Commission's standards
- ▶ Not a state licensure survey
- ▶ The Joint Commission is recognized in many states for licensure
- ▶ Some states require licensure before certification



Benefits of Joint Commission Accreditation with Deemed Status recognition

- ▶ Lessens burdens imposed by duplicative federal and state regulatory surveys
- ▶ Accreditation by The Joint Commission indicates a proven commitment to high quality patient care
- ▶ Strengthens community confidence and recognition
- ▶ Provides professional consultation and enhances staff education
- ▶ Exposure to wide array of professional and practice resources
- ▶ Liability insurance coverage
- ▶ Fulfills licensure renewal requirements in many states
- ▶ Assists in achieving initial Medicare certification in a timely manner



Deem Status Eligibility



Home Health

- Minimum of 10 Patients served
- 7 Active at the time of survey

Hospice

- Minimum of 5 Patients Served
- 3 Active at the time of survey

Overview of The Joint Commission



- ▶ Accreditation Requirements
- ▶ National Patient Safety Goals that are developed in concert with health care professionals, the public and other key stakeholders
- ▶ Standards that are directly relevant to today's delivery of health care

Overview of The Joint Commission



Survey Process

- Patient and System tracer methodology Originated by the Joint Commission
- Offers a patient-centered and process-focused survey, rather than a paper-intensive process

Overview of The Joint Commission



Accreditation Decision Process


- Focuses on how critical an issue is for patient care and safety
 - The more important the issue, the shorter the period of time for resolution
- Objective and transparent
- Review hearing panel of peers available for disagreements
- Final authority rests with the Accreditation Committee, a Board of Commissioners committee

A World of Change...



- ▶ Patient populations
- ▶ Global socioeconomic
- ▶ Advances in Bio-technology
- ▶ Emerging Business Models
- ▶ Evolution of a Work Force

Implications for The Home Care Program

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- ▶ Escalating Demands for Professional Expertise
 - ▶ Ensure the safety of inter-organizational experience for the patient
 - ▶ Enrich the ability of the accredited home care organizations to provide quality patient services.

Resources Available



- ▶ Comprehensive Manual E-dition and hard copy
- ▶ Dedicated Account Representatives
- ▶ Standards Interpretation Group
- ▶ Speak Up Campaign
- ▶ Dedicated Extranet Site for secure communications



Additional Resources

- ▶ Visit the toolkit for the most up to date information
www.jointcommission.org/hctoolkit
- ▶ Home Care Accreditation 630-792-5771
- ▶ Margherita Labson, RN 630-792-5284 or e-mail at
MLabson@jointcommission.org
- ▶ Jasmina Juric 630-792-5251 or e-mail at JJuric@jointcommission.org
- ▶ Standards Interpretation Group (SIG) 630-792-5900
- ▶ Pricing Unit 630-792-5115
- ▶ Account Representative 630-792-3007
- ▶ Standards http://www.jointcommission.org/Standards/SII/sii_hc.htm
- ▶ NPSGs
http://www.jointcommission.org/PatientSafety/NationalPatientSafetyGoals/09_ome_npsgs.htm

www.jointcommission.org



On Behalf of all of us at The Joint Commission, thank you for your time and your kind attention. It is my pleasure to take your questions.

-Margherita Labson