

Important! You need to change your managed care plan.

Your choices for a HealthChoices managed care plan for Medical Assistance physical health are about to change. **Aetna Better Health** and **Highmark Wholecare** (formerly Gateway Health Plan) will end in your county. You will have new plans to choose from starting **June 22, 2022**.

What do I have to do?

If you are enrolled in **Aetna Better Health** or **Highmark Wholecare** you must choose a different managed care plan. Here's what to do.

1. Read the guide that came with this letter to compare plans.
2. Make a list of the doctors, specialists, and hospitals you use.
3. Choose a plan online at www.enrollnow.net. Or use our mobile app, **PA Enrollment Services**.
Download the app on Google Play or the App Store.

or

Call PA Enrollment Services at **1-800-440-3989** (TTY: 1-800-618-4225)

You can call us Monday through Friday, 8 a.m. to 6 p.m. You can get help choosing a plan. You can find out which plans have doctors in your network.

When do I have to make a choice?

You must choose a new plan by **August 16, 2022**. **Your new plan will start September 1, 2022**. If you are in **Aetna Better Health** or **Highmark Wholecare** and do not choose, one will be chosen for you.

What managed care plans can I choose?

- Amerihealth Caritas Pennsylvania
- Geisinger Health Plan
- Health Partners Plans
- UPMC *for You*

Can I keep getting the care I need?

Yes. If you are in a treatment plan, your new managed care plan will make sure you keep getting the care you need. You can keep your current doctor for as long as 60 days, even if the doctor is not in your new managed care plan network, as long as your provider agrees to keep seeing you.

Who in my household does this change affect?

This change applies to all members receiving Medical Assistance through the physical health HealthChoices plans. To check coverage for all household members, go to enrollnow.net or use our mobile app, **PA Enrollment Services**. Or call **1-800-440-3989** (TTY: 1-800-618-4225).



Health Plan Comparison Chart

Plans for people who live in the HealthChoices Northwest Zone

Member Services: 1-888-991-7200 1-888-987-5704 (TTY) www.amerihealthcaritaspa.com	Member Services: 1-855-227-1302 711 (TTY) www.ghpfamily.com	Member Services: 1-800-553-0784 1-877-454-8477 (TTY) www.HPPlans.com	Member Services: 1-800-286-4242 711 (TTY) www.upmchealthplan.com/foryou																																																																																																																																																																																																																								
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* **NOTE:** Co-pays do not apply to the following: members who are pregnant, members under age 18, members age 18 through 20 who are in foster care, emergency services, or certain drugs for specific diseases. The information about the benefits from each plan was current at the time of printing. Please call the plan directly for the most up-to-date information.

Please turn the page for more plan benefits ►►►

Important information about your health care choices. **Open Now!**

Si necesita información en español sobre este programa, llame al 1-800-440-3989.

Nếu quý vị cần thông tin về chương trình này bằng tiếng Việt, xin gọi số 1-800-440-3989.

បើលោកអ្នកត្រូវការព័ត៌មានអំពីកម្មវិធីនេះជាភាសាខ្មែរ សូមទូរស័ព្ទតាមលេខ 1-800-440-3989។

关于此项目的信息，如果您需要中文材料，请致电 1-800-440-3989.

Если вам нужна информация о данной программе на русском языке, звоните по телефону 1-800-440-3989.

Note: All plans provide the same basic coverage for dental care, eye care and prescription benefits. Individual plans offer additional services below.

Dental Care: Members under age 21 can receive all medically necessary dental services including cleanings, x-rays, crowns, and other services. Members over age 21 can receive dental services based on their Medical Assistance benefits package and medical need.

Eye Care: All members can receive 2 eye exams a year. Members under age 21 can get 2 pair of lenses and 2 frames or 2 pair of contacts or a pair of each. Members over age 21 can receive eye care services based on their Medical Assistance package and medical need.

Prescription Benefits: Members can receive brand name and generic drugs, certain over-the-counter drugs and vitamins, insulin supplies and vaccines based on their Medical Assistance benefits package.

	<h1>Geisinger</h1>		<h1>UPMC <i>for You</i></h1>
<p>Help Getting Care: We work to connect you to the care you need. We can help you set up appointments, set up transportation and give you community resources.</p> <p>Care Management Programs: We provide nurses, social workers, home health navigators and care connectors to help coordinate your care.</p> <p>Member Portal and Member Mobile Apps: Secure website where you can find a doctor, request an ID card and more.</p> <p>Bright Start Program: Offers moms-to-be education, services and support throughout pregnancy.</p> <p>Keys to Your Care Maternity and Well Baby Program: Texting and rewards program for pregnant moms and babies up to 15 months old.</p> <p>Community Baby Showers: We offer extra support and resources for our pregnant moms.</p> <p>Member Rewards Gift Card Program: Earn rewards when you get health screenings and exams you need.</p> <p>Community Health Education Workshops and Events: We offer various health education programs and classes at no cost.</p> <p>Mission GED Program: Tools, support and GED testing fees at no cost to our members.</p> <p>Children’s Art Contest: Children get rewards and learn about better health while showing their art skills.</p> <p>Urgent Care Benefits: Participating urgent care centers are covered at no cost.</p> <p>24/7 Nurse Line: Nurses are available 24 hours a day/7 days a week by phone.</p> <p>Additional Adult Eye Care Benefit: Members age 21 and over can get prescription eyeglasses or contact lenses.</p> <p>Smartphone at No Cost: We can connect you to resources to get a smart phone at no cost.</p> <p>Telemedicine: We cover telemedicine to help you get the care you need, how and where you need it.</p> <p>Wellness Centers: Community hub offering health education, employment information, and screenings.</p>	<p>Coordination of Care: We can help you schedule appointments, set up transportation, and connect you to community resources.</p> <p>Care Management Programs: We provide education and assistance to help you manage your medical and behavioral health needs.</p> <p>Fresh Food Farmacy: Qualified members receive diabetes education and enough food weekly to prepare healthy meals.</p> <p>Telemedicine: We cover care by video or phone so you can get care when you need it.</p> <p>Member Portal: Access your benefits, ID cards, claims, wellness tools and other resources.</p> <p>Neighborly: Find free or reduced-cost services in your community.</p> <p>Right from the Start: A team of nurses, peer support assistants, a dietitian and a lactation consultant help you get the right care you need.</p> <p>Healthy Kids Program: Hands-on, fun, interactive programs provided onsite and virtually.</p> <p>Vision Benefits: Members age 21 and over can get prescription eyeglasses or contact lenses.</p> <p>Tel-A-Nurse: Talk with a nurse 24 hours a day, 7 days a week, about urgent health matters.</p> <p>Urgent Care Benefits: Urgent care centers are covered at no cost to you when you use a participating facility.</p> <p>Member Rewards Program: Receive incentives for attending and completing certain doctor visits.</p> <p>Enhanced Dental Benefits: Our team of dental hygienists can provide dental education via phone, help you find a dentist, and answer any questions you have about oral health.</p> <p>Wellness Programs: Build healthy habits through our fun activities, screenings, and tools.</p> <p>GED Scholarship Program: Covers the cost of training materials, practice testing, the GED test and retests.</p> <p>Behavioral Health: A specialized team helps members with serious mental illness, substance use disorders and/or serious psychosocial stressors.</p> <p>Geisinger Transportation Program: Non-emergency transportation to medical appointments and pharmacies.</p>	<p>Vision: Yearly routine exams. Members under 21 can receive up to 2 pairs of eyeglasses or contact lenses every year. New in 2022- Members age 21 and over can receive one pair of eyeglasses or contact lenses every year.</p> <p>Dental: Adults receive an additional \$250.00 allowance for medically necessary dental care.</p> <p>Transportation: HPP helps members with access to medical transportation.</p> <p>Healthy Living & Health Education: Offers wellness, yoga, and Zumba classes, cooking lessons, and more.</p> <p>Gym Membership: Enjoy low cost fitness memberships at YMCAs and independent gyms.</p> <p>Rewards: By completing specific health-related exams and screenings, Members can earn gift cards, small appliances, and more.</p> <p>Personal Support: HPP helps find resources such as food, housing and utilities.</p> <p>Smart Phone: Assist members to obtain a Smart phone with unlimited calls, text, and data at no cost.</p> <p>Baby Partners: Members have a personal partner to make appointments, home visits, and doula services while being able to earn rewards.</p> <p>Breastfeeding: New moms have 24/7 support for breastfeeding questions and needs.</p> <p>Healthy Kids: Parents have a personal partner to schedule vaccinations and doctor’s appointments, connect to food resources, and more.</p> <p>Healthy Eating Program: Meals at no cost provided to members with certain health conditions.</p> <p>Member Portal: Save time with HPP’s secure and easy online portal where Members can change doctors, get new ID cards, and more.</p> <p>24/7 Access to Care: Connect to providers through our 24/7 access at no cost.</p> <p>Urgent Care: Access to participating urgent care centers.</p> <p>Professional Development: HPP provides tools to prepare Members for the workforce including GED classes, resume writing, and more.</p> <p>Telehealth: Get health care safely online at home.</p>	<p>Care Managers Partner with Providers: Help ease chronic conditions. Assist with community resources- housing, food, and other social services.</p> <p>Free Health / Wellness Coaching: By phone or online chat- improve health, manage conditions, overcome obstacles. Free tobacco cessation support by phone, including nicotine replacement medication benefits.</p> <p>Baby Steps Maternity Program: Telephone or in-person support from experienced health coaches during and after pregnancy. Incentive gift for program participation and prenatal care. Breast pump available.</p> <p>Pediatric First Steps Program: Work with a pediatric health coach throughout your baby’s first 3 years- care tips, safety, development, doctor visits, and immunizations.</p> <p>Adult Vision Care: Above basic coverage, members over 21 receive a yearly allowance towards a pair of glasses or contacts lenses/fitting.</p> <p>UPMC MyHealth 24/7 Nurse Line: Free health care advice from a registered nurse.</p> <p>UPMC AnywhereCare: Live video visit with a UPMC provider from your digital device.</p> <p>\$0 Copay Urgent Care Center Services: Find participating centers using our website, mobile app, or a Health Care Concierge.</p> <p>Prescription for Wellness: Your doctor writes a prescription for a health coach to help you manage conditions and improve family health.</p> <p>Free Safelink Smartphone: (Qualified members) 4.5GB of data, 350 monthly minutes, unlimited texts, voicemail, caller ID, and 3-way calling. Apply for the Affordable Connectivity Program for unlimited talk, text, and more.</p> <p>Mobile App and Member Portal: Access ID cards, select a PCP, find an in-network healthcare provider, view claims and coverage, live chat with a Health Care Concierge.</p> <p>RxWell App: Helps members get healthier with support from a dedicated health coach. Offers programs to manage weight, become more active, eat healthy foods, or overcome negative thoughts or feelings.</p>