Important! The managed care health plans available to you are changing.

Your choices for a HealthChoices managed care plan for Medical Assistance physical health are about to change. You and other members in your household will have new plans to choose from starting **June 22, 2022.**

New plans are available if you are in AmeriHealth Caritas Pennsylvania or UPMC for You.

Do I have to choose a new plan?

No. You can keep the plan you have now. If you want to stay in your plan, you don't need to do anything.

What if I want to change my managed care plan?

If you want to choose a new plan, you must choose by August 16, 2022.

Please follow these steps to choose a different plan:

- 1. Read the guide that came this letter to compare available plans.
- 2. Make a list of the doctors, specialists, and hospitals you use.
- 3. Choose a plan online at **enrollnow.net**. Or, use our mobile app, **PA Enrollment Services**. Download the app on Google Play or the App Store.

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Call PA Enrollment Services at **1-800-440-3989** (TTY: 1-800-618-4225). You can call Monday through Friday, 8 a.m. to 6 p.m. You can get help choosing a plan. You can find out which plans have your doctors in their network.

What managed care plans can I choose?

- Amerihealth Caritas Pennsylvania
- Geisinger Health Plan (new)
- Health Partners Plans (new)
- UPMC for You

Who in my household does this change affect?

This change may apply to all members receiving Medical Assistance through the physical health HealthChoices plans. To check coverage for all household members, go to **enrollnow.net** or use our mobile app, **PA Enrollment Services.** Or call **1-800-440-3989** (TTY: 1-800-618-4225).





Health Plan Comparison Chart

Plans for people who live in the HealthChoices Northwest Zone

AmeriHealth Caritas Pennsylvania		Geisinger		Health Partners Plans		UPMC for You Affiliate of UPMC Health Plan	
Ambulance • Per trip	*Copays \$0	Ambulance • Per trip	*Copays \$0	Ambulance • Per trip	*Copays \$0	Ambulance • Per trip	*Copays \$0
Dental care	\$0						
Inpatient hospitalPer dayMaximum with limits	\$3 \$21						
 Medical centers Ambulatory surgical center Federal Qualified Health Center/ Regional Health Center Independent medical / surgical center Short procedure unit 	\$3 \$0 \$3 \$3	 Medical centers Ambulatory surgical center Federal Qualified Health Center/ Regional Health Center Independent medical / surgical center Short procedure unit 	\$3 \$0 \$3 \$3	 Medical centers Ambulatory surgical center Federal Qualified Health Center/ Regional Health Center Independent medical / surgical center Short procedure unit 	\$3 \$0 \$3 \$3	 Medical centers Ambulatory surgical center Federal Qualified Health Center/ Regional Health Center Independent medical / surgical center Short procedure unit 	\$3 \$0 \$2 \$3
Medical equipment Purchase Rental	\$0 \$0	Medical equipmentPurchaseRental	\$2 \$0	Medical equipmentPurchaseRental	\$0 \$0	Medical equipmentPurchaseRental	\$0 \$0
 Medical visits Certified nurse practitioner Chiropractor Doctor Optometrist Podiatrist 	\$0 \$1 \$0 \$0 \$1	 Medical visits Certified nurse practitioner Chiropractor Doctor Optometrist Podiatrist 	\$0 \$1 \$0 \$0 \$0	 Medical visits Certified nurse practitioner Chiropractor Doctor Optometrist Podiatrist 	\$0 \$1 \$0 \$0 \$0	 Medical visits Certified nurse practitioner Chiropractor Doctor Optometrist Podiatrist 	\$0 \$2 ma: \$0 \$0 \$2 ma:
Outpatient hospital Per visit	\$0	Outpatient hospital • Per visit	\$0	Outpatient hospital • Per visit	\$1	Outpatient hospital • Per visit	\$2
Prescriptions GenericBrand name	\$1 \$3	Prescriptions Generic Brand name	\$1 \$3	Prescriptions GenericBrand name	\$1 \$3	Prescriptions Generic Brand name	\$1 \$3
X-rays • Per visit	\$1	X-rays • Per service	\$1	X-rays • Per service	\$1	X-rays • Per visit	\$1

^{*} NOTE: Co-pays do not apply to the following: members who are pregnant, members under age 18, members age 18 through 20 who are in foster care, emergency services, or certain drugs for specific diseases. The information about the benefits from each plan was current at the time of printing. Please call the plan directly for the most up-to-date information.



Important information about your health care choices. Open Now!

> Si necesita información en español sobre este programa, llame al 1-800-440-3989.

> Nếu quí vị cần thông tin về chương trình này bằng tiếng Việt, xin gọi số 1-800-440-3989.

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关于此项目的信息,如果您需要中文材料, 请致电 1-800-440-3989.

Если вам нужна информация о данной программе на русском языке, звоните по телефону 1-800-440-3989.

Note: All plans provide the same basic coverage for dental care, eve care and prescription benefits. Individual plans offer additional services below.

Dental Care: Members under age 21 can receive all medically necessary dental services including cleanings, x-rays, crowns, and other services. Members over age 21 can receive dental services based on their Medical Assistance benefits package and medical need.

Eye Care: All members can receive 2 eye exams a year. Members under age 21 can get 2 pair of lenses and 2 frames or 2 pair of each. Members over age 21 can receive eye care services based on their Medical Assistance package and medical need.

Prescription Benefits: Members can receive brand name and generic drugs, certain over-the-counter drugs and vitamins, insulin supplies and vaccines based on their Medical Assistance benefits package.



Help Getting Care: We work to connect you to the care vou need. We can help vou set up appointments, set up transportation and give you community resources.

Care Management Programs: We provide nurses, social workers, home health navigators and care connectors to help coordinate your care.

Member Portal and Member Mobile Apps: Secure website where you can find a doctor, request an ID card and more.

Bright Start Program: Offers moms-to-be education, services and support throughout pregnancy.

Keys to Your Care Maternity and Well Baby Program: Texting and rewards program for pregnant moms and babies up to 15 months old.

Community Baby Showers: We offer extra support and resources for our pregnant moms.

Member Rewards Gift Card Program: Earn rewards when you get health screenings and exams you need.

Community Health Education Workshops and Events: We offer various health education programs and classes at no

Mission GED Program: Tools, support and GED testing fees at no cost to our members.

Children's Art Contest: Children get rewards and learn about better health while showing their art skills.

Urgent Care Benefits: Participating urgent care centers are covered at no cost.

24/7 Nurse Line: Nurses are available 24 hours a day/7 days a week by phone.

Additional Adult Eye Care Benefit: Members age 21 and over can get prescription eyeglasses or contact lenses.

Smartphone at No Cost: We can connect you to resources to get a smart phone at no cost.

Telemedicine: We cover telemedicine to help you get the care you need, how and where you need it.

Wellness Centers: Community hub offering health education, employment information, and screenings.

Geisinger

Coordination of Care: We can help you schedule appointments, set up transportation, and connect you to community resources.

Care Management Programs: We provide education and assistance to help you manage your medical and behavioral health needs.

Fresh Food Farmacy: Qualified members receive diabetes education and enough food weekly to prepare healthy meals.

Telemedicine: We cover care by video or phone so you can get care when you need it.

Member Portal: Access your benefits, ID cards, claims, wellness tools and other resources.

Neighborly: Find free or reduced-cost services in your community.

Right from the Start: A team of nurses, peer support assistants, a dietitian and a lactation consultant help you get the right care you need.

Healthy Kids Program: Hands-on, fun, interactive programs provided onsite and virtually.

Vision Benefits: Members age 21 and over can get prescription eyeglasses or contact lenses.

Tel-A-Nurse: Talk with a nurse 24 hours a day, 7 days a week, about urgent health matters.

Urgent Care Benefits: Urgent care centers are covered at no cost to you when you use a participating facility.

Member Rewards Program: Receive incentives for attending and completing certain doctor visits.

Enhanced Dental Benefits: Our team of dental hygienists can provide dental education via phone, help you find a dentist, and answer any questions you have about oral

Wellness Programs: Build healthy habits through our fun activities, screenings, and tools.

GED Scholarship Program: Covers the cost of training materials, practice testing, the GED test and retests.

Behavioral Health: A specialized team helps members with serious mental illness, substance use disorders and/ or serious psychosocial stressors.

Geisinger Transportation Program: Non-emergency transportation to medical appointments and pharmacies



Health Partners Plans

Vision: Yearly routine exams. Members under 21 can receive up to 2 pairs of eveglasses or contact lenses every year. **New in 2022**- Members age 21 and over can food, and other social services. receive one pair of eyeglasses or contact lenses every

Dental: Adults receive an additional \$250.00 allowance for medically necessary dental care.

Transportation: HPP helps members with access to medical transportation.

Healthy Living & Health Education: Offers wellness, yoga, and Zumba classes, cooking lessons, and more.

Gym Membership: Enjoy low cost fitness memberships at YMCAs and independent gyms.

Rewards: By completing specific health-related exams and screenings, Members can earn gift cards, small appliances, and more.

Personal Support: HPP helps find resources such as food housing and utilities.

Smart Phone: Assist members to obtain a Smart phone with unlimited calls, text, and data at no cost.

Baby Partners: Members have a personal partner to make appointments, home visits, and doula services while being able to earn rewards.

Breastfeeding: New moms have 24/7 support for breastfeeding questions and needs.

Healthy Kids: Parents have a personal partner to schedule vaccinations and doctor's appointments, connect to food resources, and more.

Healthy Eating Program: Meals at no cost provided to members with certain health conditions.

Member Portal: Save time with HPP's secure and easy online portal where Members can change doctors, get new ID cards, and more.

24/7 Access to Care: Connect to providers through our 24/7 access at no cost.

Urgent Care: Access to participating urgent care centers

Professional Development: HPP provides tools to prepare Members for the workforce including GED classes, resume writing, and more.

Telehealth: Get health care safely online at home.

UPMC for You

Care Managers Partner with Providers: Help ease chronic conditions. Assist with community resources-housing.

Free Health / Wellness Coaching: By phone or online chat- improve health, manage conditions, overcome obstacles. Free tobacco cessation support by phone, including nicotine replacement medication benefits.

Baby Steps Maternity Program: Telephone or in-person support from experienced health coaches during and after pregnancy. Incentive gift for program participation and prenatal care. Breast pump available.

Pediatric First Steps Program: Work with a pediatric health coach throughout your baby's first 3 years-care tips, safety, development, doctor visits, and immunizations.

Adult Vision Care: Above basic coverage, members over 21 receive a yearly allowance towards a pair of glasses or contacts lenses/fittings.

UPMC MyHealth 24/7 Nurse Line: Free health care advice from a registered nurse.

UPMC AnywhereCare: Live video visit with a UPMC provider from your digital device.

\$0 Copay Urgent Care Center Services: Find participating centers using our website, mobile app, or a Health Care

Prescription for Wellness: Your doctor writes a prescription for a health coach to help you manage conditions and improve family health.

Free Safelink Smartphone: (Qualified members) 4.5GB of data, 350 monthly minutes, unlimited texts, voicemail, caller ID, and 3-way calling. Apply for the Affordable Connectivity Program for unlimited talk, text, and more.

Mobile App and Member Portal: Access ID cards, select a PCP, find an in-network healthcare provider, view claims and coverage, live chat with a Health Care Concierge.

RxWell App: Helps members get healthier with support from a dedicated health coach. Offers programs to manage weight, become more active, eat healthy foods, or overcome negative thoughts or feelings.

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