



**2018
Direct Care Worker
Survey**

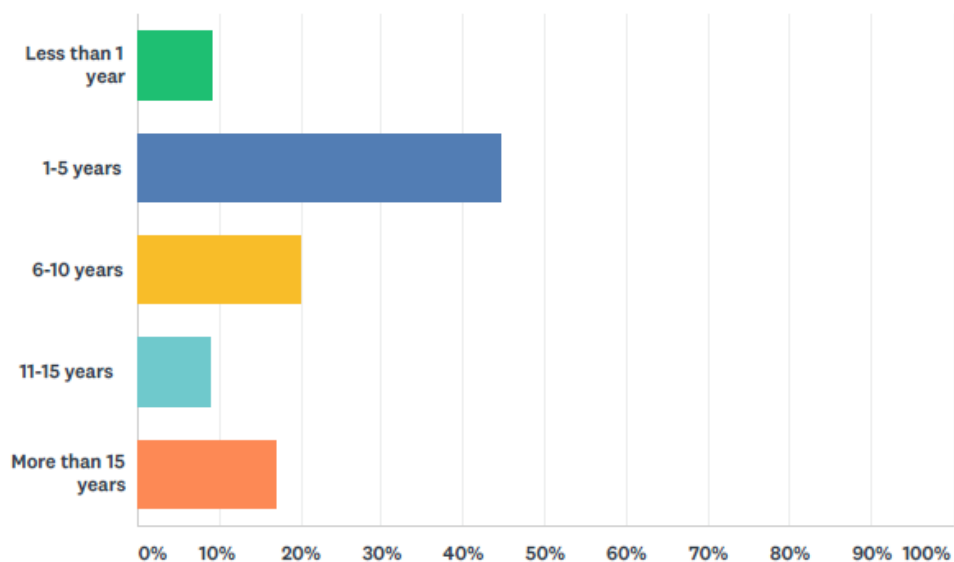


Pennsylvania Homecare Association

In July 2018, the Pennsylvania Homecare Association surveyed the nearly 120,000 users registered on *My Learning Center*, the online video training program designed specifically for direct care workers, homecare aides, and family caregivers.

Q1 How long have you been a direct care worker?

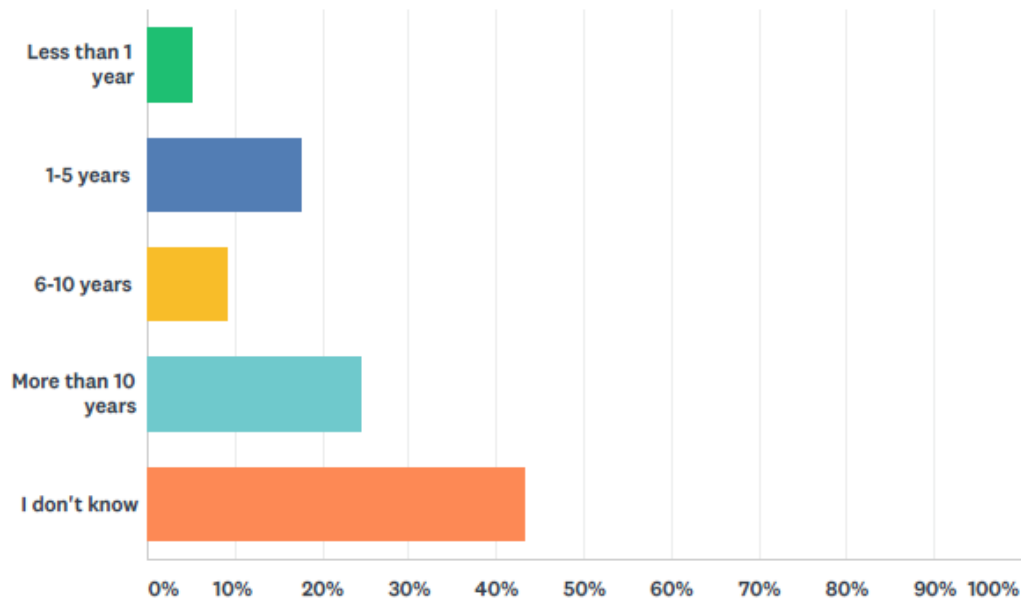
Answered: 2,846 Skipped: 11



ANSWER CHOICES	RESPONSES	
Less than 1 year	9.17%	261
1-5 years	44.62%	1,270
6-10 years	20.06%	571
11-15 years	9.07%	258
More than 15 years	17.08%	486
TOTAL		2,846

Q2 How long do you plan on continuing to work as a direct care worker?

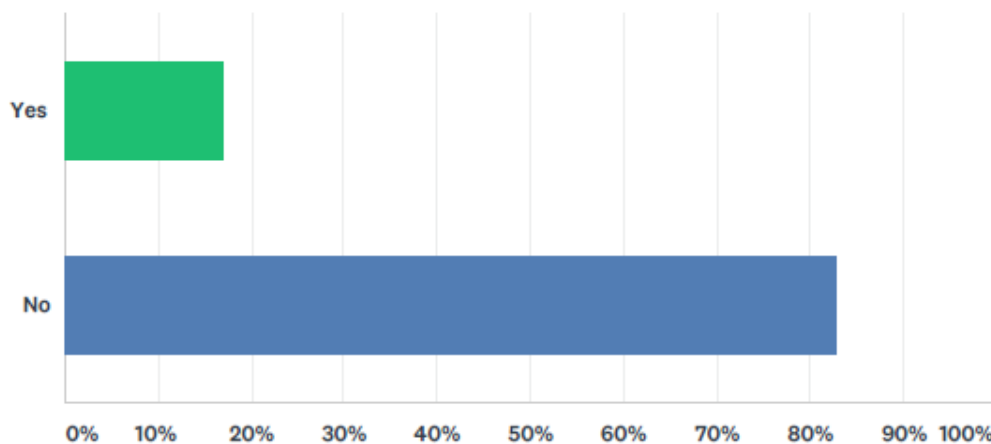
Answered: 2,841 Skipped: 16



ANSWER CHOICES	RESPONSES	
Less than 1 year	5.21%	148
1-5 years	17.67%	502
6-10 years	9.26%	263
More than 10 years	24.50%	696
I don't know	43.37%	1,232
TOTAL		2,841

Q3 Do you work for more than one homecare agency?

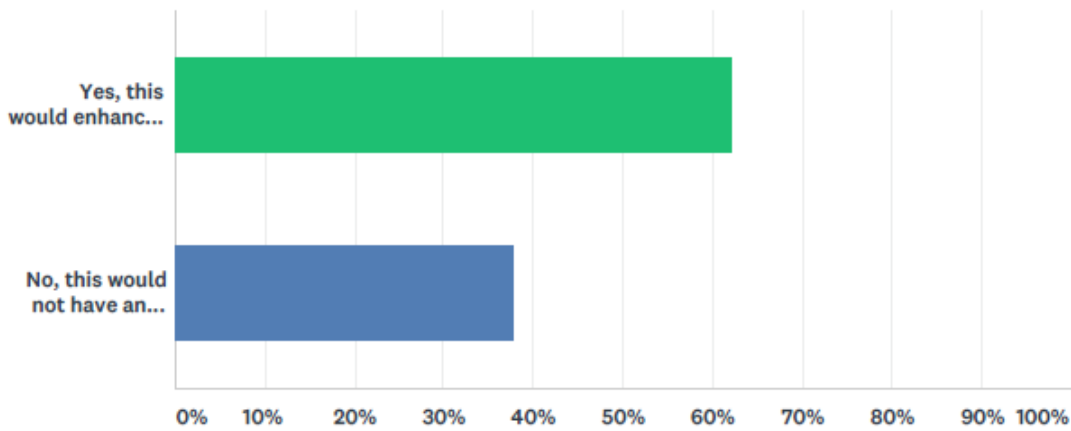
Answered: 2,840 Skipped: 17



ANSWER CHOICES	RESPONSES	
Yes	17.15%	487
No	82.85%	2,353
TOTAL		2,840

Q4 If you were guaranteed 40 hours of work each week (full time), would you be more likely to continue as a direct care worker?

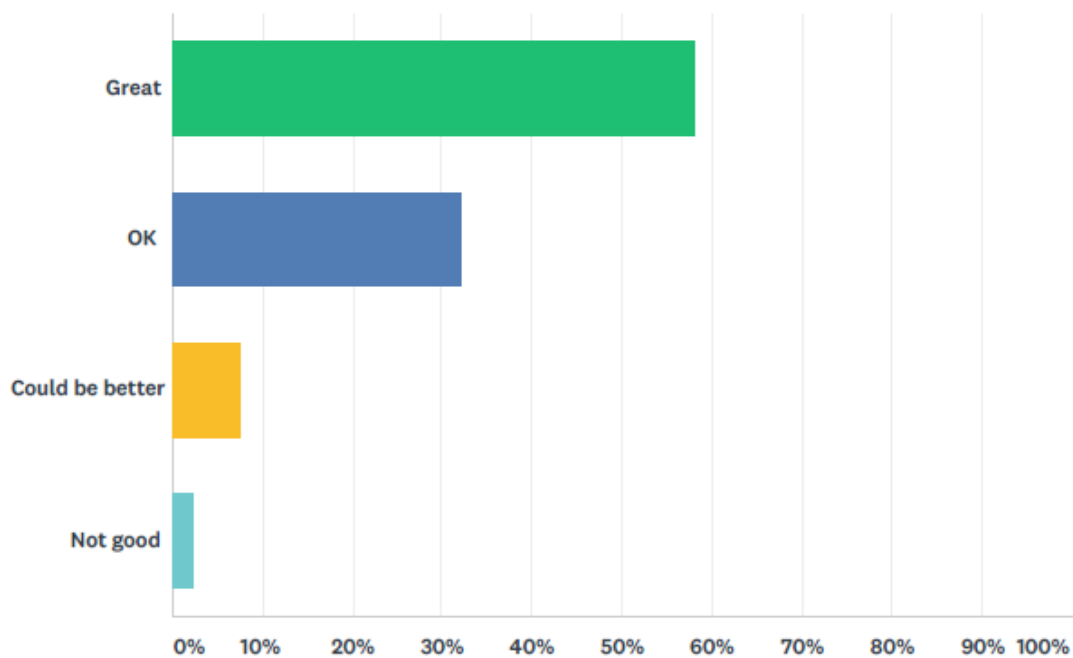
Answered: 2,791 Skipped: 66



ANSWER CHOICES	RESPONSES	
Yes, this would enhance my job as a direct care worker	62.06%	1,732
No, this would not have an effect on my job as a direct care worker	37.94%	1,059
TOTAL		2,791

Q5 How would you describe your relationship with your supervisor?

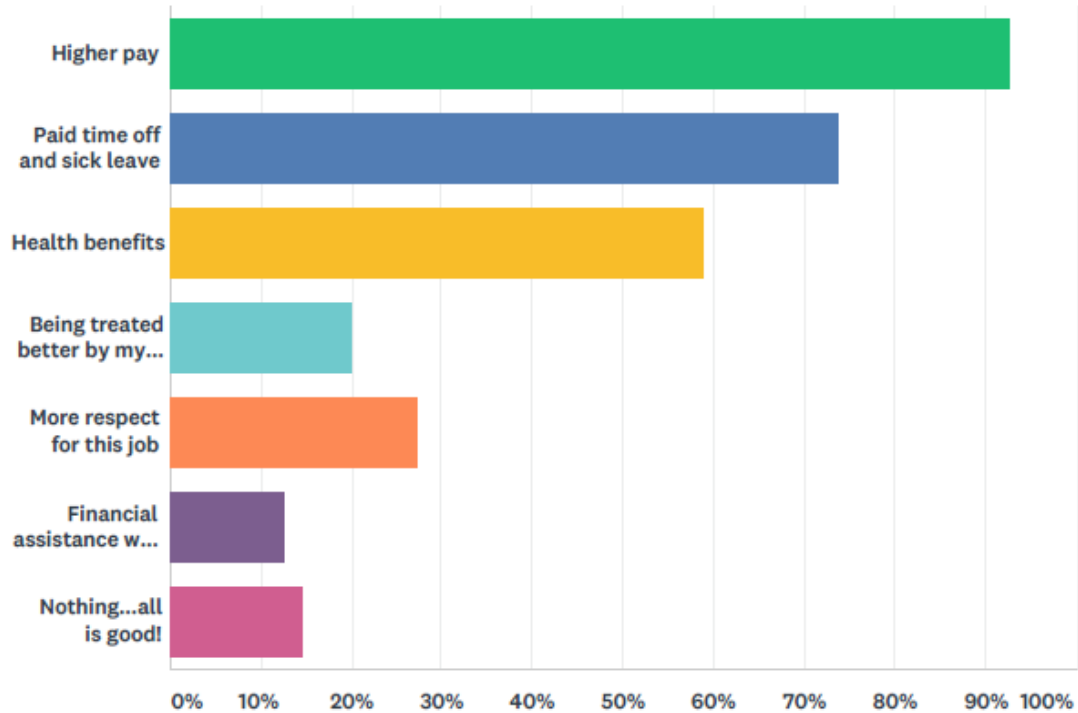
Answered: 2,830 Skipped: 27



ANSWER CHOICES	RESPONSES	
Great	58.06%	1,643
OK	32.16%	910
Could be better	7.56%	214
Not good	2.23%	63
TOTAL		2,830

Q6 Choose the top three things that would make your job as a direct care worker better.

Answered: 2,857 Skipped: 0



Q7 How would you describe your job in one word?

Stressful Hard Love Enjoyable Challenging Excellent
Satisfying Okay Fulfilling Interesting
Rewarding Fantastic Awesome Gratifying
Amazing Job Wonderful Caring

Q8 What topics related to your job would you want additional training on?
Choose all that apply.

Answered: 2,553 Skipped: 304

