



COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF HEALTH

To: Pennsylvania Home Health Care, Home Care, and Hospice
From: Rachel L. Levine, MD, Secretary of Health
Date: April 13, 2020
Re: Thank You

Dear Pennsylvania Home Health Care, Home Care, and Hospice Leaders:

Thank you for your dedication, leadership, and exemplary work during the COVID-19 outbreak. The commitment from you and your staff during this pandemic is inspiring, and I appreciate all of your hard work in continuing to provide compassionate patient care during this pandemic.

As a healthcare provider, I know times of uncertainty can be tough, and we are all being asked to do things differently or more is being added to our already full plates. Your commitment to serving your patients in this new environment despite its uncertainty does not go unnoticed because of the effect you continue to have on your patients. As we continue to fight this pandemic together, I trust that your commitment to your patients will be another tool in our toolbox.

The Department of Health (Department) is working tirelessly on behalf of all Pennsylvanians to monitor and plan for mitigation of the COVID-19 outbreak and to keep you informed. The Department has issued guidance for health care providers regarding personal protective equipment (PPE), Missed Visit Reporting, and reduced workforce plans. This webpage (https://www.health.pa.gov/topics/Documents/Diseases%20and%20Conditions/COVID-19%20Home%20Care_Home%20Health%20Care_Hospice.pdf) will continue to be updated as additional guidance is issued. We hope that this additional guidance will be helpful in day-to-day operations and in your mission to provide care to Pennsylvanians.

I remind Pennsylvanians each day to stay calm, stay home, and stay safe, though I know your personnel cannot stay home, as they resiliently face each day determined to fulfill their commitment to their patients. Please express my gratitude to each person on your team for their critical role in helping us through this challenging time.

Sincerely,

A handwritten signature in blue ink, appearing to read 'RL Levine'.

Rachel L. Levine, MD
Secretary of Health
Commonwealth of Pennsylvania